## **Quick Start Guide**





Scan the QR code to enter the forum

Includes Proximatical product introduction, ow to use, software and firmware downloads



product introduction and installation video Video Link: https://youtu.be/6USAwH-L3Q0

Customer Support Email: Taomaikeji@outlook.com

## MPORTANT NOTICE

The Proximark3 Max is a professional-grade smart device intended for functional use. If you encounter any software issues, functional problems, or product defects, please contact our Customer Support via the compile.

Taomaikeji@outlook.com, rather than initiating a return on Amazon.

- Response Time: We'll reply within 24 hours (excluding weekends and public holidays).
- Please avoid returning the product directly to Amazon before contacting us. Amazon's system may classify such returns as "defective," resulting in disposel of the unit without resolving your problem.
- By contacting us first, we have a chance to troubleshoot and resolve your issue directly.
- If we can't resolve the issue, we will provide full return

Thank you for your understanding and cooperation. Your satisfaction is our top priority!

## Notes on Amazon Returns Policy

Amazon generally allows returns for most electronics within 30 days of delivery

However, returning a product labeled as defective without contacting the seller may lead to its disposal and will not address the underlying